Dear Students,

As you know from Penn State’s notice, the University is moving all courses online beginning on Monday, March 16 and continuing through Friday, April 3.

During this time, your class sessions will be conducted using Zoom meetings, with recordings available via Kaltura media services. These services will be provided through links in your Canvas course in a new module that has been added to each course, named Remote Learning/Online.

Classes will in general happen at the regularly scheduled time. Any changes to any individual course will be announced by your professor.

Zoom Instructions

Test your setup beforehand
Visit the Test Meeting to make sure your computer is properly set up.

Find the Zoom meeting link for your class
The Zoom meeting link will be available in a new module called Remote Learning/Online (including Zoom Link).

Join a Zoom session
Click the Zoom meeting link several minutes before your meeting, as you may be prompted to download Zoom to your PC, Mac, tablet or phone. Note that the meeting will not start until your professor has entered the zoom meeting. Follow the instructions to join computer audio and mute yourself if that isn’t the default. Unmute when you want to talk but remember that you must mute again when you are finished; even small amounts of background noise can be amplified and interfere with the ability of others to hear class presentation and discussion.

Get help
If you have problems connecting, and after confirming that your computer is connected to the internet, call (814) 865-HELP (4357) or visit pennstate.service-now.com.

Find recordings of the Zoom meeting in Canvas
These recordings will be accessed a little differently from the MediaSite recordings you are used to. They will be available in the same module as the zoom link.

For answers to frequently asked questions related to this temporary transition to remote learning, see: https://remotelearning.psu.edu/

Thank you for your patience as we navigate these extraordinary circumstances. Please be safe and contact us (av@sia.psu.edu) if you have any special needs with which we may be able to assist.
Sincerely,

Matt Gardner  
Assistant Dean for Digital Learning and Information Technology  
Penn State Law and School of International Affairs